SEDREL LENIOY D. SEDON

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PROFESSIONAL SUMMARY

Systems Administrator with 3+ years of IT experience across Windows and Linux, including 2 years running live game infrastructure, handling and monitoring 30+ servers with Prometheus, Grafana and Alertmanager. Centralized game logs with Graylog and automated patching and backups with Ansible, Bash and PowerShell. Proficient in FortiGate firewalls and VLANs, hybrid identity (Entra ID, Active Directory, SAML/SSO) and Microsoft 365 administration, with cloud experience on AWS and GCP, including earlier work on a healthcare SaaS platform serving 200+ clinics and hospitals. Has supported users and engineers across the Philippines, Germany and Poland.

CORE SKILLS

Monitoring & Logging: Prometheus, Alertmanager, Grafana, Node Exporter, Graylog, Filebeat

Automation: Ansible, AWX (on k3s), Semaphore, Jenkins (freestyle jobs), Bash, PowerShell, Power Automate (webhooks)

Containers & Virtualization: Docker, Docker Compose, k3s, Proxmox, VMware

Cloud: AWS (EC2, VPC, CloudWatch), GCP (Compute Engine, IAM, Cloud Storage, Cloud DNS, VPC,)

Network & Security: FortiGate (policies, VLANs, DHCP, VPN), GCP firewall rules, NGINX, SSL/TLS

Identity & Microsoft 365: Entra ID, Active Directory, ADManager, Group Policy, SAML/SSO, Intune, Autopilot, Exchange, SharePoint

Operating Systems & Tools: Linux (Ubuntu, CentOS, Debian), Windows Server (2019, 2022, 2025), MySQL, Nextcloud, Git, GitLab, Jira, ConnectWise

EXPERIENCE

Systems Administrator, Gamigo Philippines, Inc. Nov 2024 – Oct 2026

Cebu City | IT Support team: user support plus infrastructure services for the Philippines, Germany and Poland teams

- Owned the Prometheus, Grafana and Alertmanager stack monitoring 30+ servers, including game servers, databases, containers and backup jobs.
- Wrote alert rules for CCU, RAM, disk, game servers and database connector usage with 80% thresholds, scoped per region (EU, SA, SEA, NA), with Teams notifications through a Power Automate webhook.
- Built a Linux server dashboard in Grafana modeled on the default Windows dashboard, and wrote a cron-based script that exports container status as Prometheus metrics, with a second script checking that the cron job ran.
- Deployed Graylog with Filebeat to collect 15+ game log sources across the game, lobby and database servers, so the Poland teams could investigate issues without direct server access.
- Created systemd for our lobby firewall to produce logs to be deployed in Graylog for adding investigation from the EU team.
- Automated patching of 10 Linux servers with Ansible, run through AWX (on k3s) and Semaphore.
- Used Jenkins freestyle jobs to start up and patch application-level services on game servers.
- Took the initiative to design a database backup process a dedicated replica server handles backups so the production primary isn't loaded. Bash scripts back up 3 databases from the replica (3-day local retention) and upload copies to GCP Cloud Storage (7-day retention) using a service account; a PowerShell script backs up the ~700 GB game build server to a GCP bucket. Used the GCP copy to restore the production database after a failed patching attempt.
- Provisioned servers on OVH, Proxmox and GCP for the game and operations teams, and helped set up infrastructure for a newly acquired game title.
- Administered FortiGate firewalls (virtual and physical) policies, VLANs and VPN access, including fixing missing subnets and SSO/access groups. Aligned Proxmox VLANs with FortiGate and managed GCP VPC firewall rules.
- Configured SAML/SSO integrations and managed Entra ID (app registrations, groups, device sync) alongside on-prem AD and ADManager for account lifecycle.
- Administered Microsoft 365: user and license management, Exchange shared mailboxes, delegate permissions and distribution lists, SharePoint groups, users and site storage, and Intune compliance with Autopilot enrollment. As well managing MFA to to users across PH and EU.
- Built Nextcloud for the Fiesta team with documentation, plus FTP servers and NGINX reverse proxies with automated Let's Encrypt SSL. Administered Jira, and trained the PH IT team on Grafana, Ansible and Nextcloud, Linux.

Self-Directed Study 2023 – 2024

- Hands-on practice with Linux administration, Docker and virtualization.

Cloud Support Engineer, Medspecialized, Inc. 2023
Cebu City

- For each new client, reviewed their RAM and CPU requirements, compared EC2 instance types and pricing, and deployed the Windows Server instance with Elastic IPs and security groups.
- Set up each new client environment: joined the instance to the domain, installed Remote Desktop Services, created users and groups, and applied Group Policy Objects per client requirements.
- Wrote a PowerShell script to automate that setup where no automation existed: renaming the host, initializing disks, setting the DNS server IP, joining the domain, enabling remote access, installing applications from a remote drive, creating users and groups, and applying GPOs.
- Administered Windows Server 2019/2022 for a healthcare SaaS platform serving 200+ clinics and hospitals: Active Directory (users, OUs, GPOs), DNS, DHCP, IIS, Remote Desktop Gateway, DFS and Certificate Services, plus patching, health monitoring, event log analysis and scheduled maintenance.
- Managed AWS networking with VPC peering and Transit Gateway to connect cloud servers with on-premise domain controllers, and configured IAM roles, permission boundaries and SCPs for least-privilege access.
- Monitored resources with CloudWatch alarms, dashboards and log groups, and migrated files between servers with FileZilla and Bitvise.

Technical Consultant, Azpired, Inc. 2021 – 2022
Cebu City

- Installed, configured and tested software across server and workstation environments, and trained end users on software use and best practices.
- Diagnosed and resolved technical issues remotely and on-site, configured and troubleshot Windows Server environments, and provided basic SQL database support.

PERSONAL PROJECT

Self-Hosted Portfolio GCP, Docker Compose, Caddy, NGINX

- Deployed a portfolio site on a GCP VM with Docker Compose: Caddy as the edge reverse proxy with automatic HTTPS, forwarding to an NGINX container serving the static site.

EDUCATION

BS in Information Technology, College of Technological Science, Cebu 2016 – 2017